

Grange 'Click and Collect'

Making car buying safe for everyone during COVID-19

All of us at Grange hope you, your family and loved ones are managing to stay safe during this difficult time. Of course, we love to sell cars, that's what we do, but it has got to be safe for all of us!

Hopefully our showrooms will be open again soon, but until then you can 'Click and Collect'. Car purchasing in this way is quickly becoming common across the UK....but we realise it is a big investment to make in this way! So here is the outline of how it works, and we will bespoke this to your needs, where we can, to make you as comfortable as possible in using this method of purchase.....

CLICK AND PAY THEN.....

Reserve

1. Click Reserve online, we will contact you to complete your purchase.

Part Exchange

2. We can give a Part Exchange value remotely confirming it on collection.

Options

3. We can provide finance, repair and maintenance products and accessories.

Safety

6. We will prepare and fully sanitise the car prior to your collection appointment.

Appointment

5. We will agree with you a suitable, safe and convenient time to collect your new car.

Legal bits

4. We will process all the documentation for the car and send to you in advance.



COLLECT AND DRIVE AWAY

Arrival

1. Arrive at the dealership at the pre appointed collection time & call us.

Parking

2. You will be advised where to park at our designated **Click and Collect** area.

Part Exchange

3. We will check your car against the remote valuation already completed. Remember all of your documents and Keys.

Ask us?

6. We will then talk your through the controls /answer questions.

Inspection

5. From a safe 2m distance the Associate will invite you to inspect the exterior of the Car.

Final Legal bits

4. Any documentation requiring action will have been placed in a sanitised wallet.

